



# HITECH Update: Feet on the Ground and Head in the Clouds

# Judy Murphy, RN, FACMI, FHIMSS, FAAN

Deputy National Coordinator for Programs & Policy Office of the National Coordinator for Health IT Department of Health & Human Services Washington DC



Putting the I in Health WWW. Health IT. gov

# Opportunities & Challenges An Update from the ONC



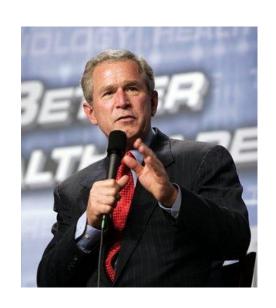
- The Time is Now for Health IT
- Health IT as the Means, not the End
- Meaningful Use Stage 1 Attestation Update
- HITECH Program Updates
- Putting the "I" in Health IT Campaign
- Consumer eHealth
- Challenges and Prizes program
- Meaningful Use of Meaningful Use
- Dialog

### A Bit of History ...



"... an Electronic Health Record for every American by the year 2014. By computerizing health records, we can avoid dangerous medical mistakes, reduce costs, and improve care."

> - State of the Union address, Jan. 20, 2004



- Executive order established the Office of the National Coordinator for Health Information Technology (ONCHIT) as part of the Dept of Health & Human Services (HHS)
  - Dr. David Brailer appointed the first National Coordinator

### The Time is Now ...

• President Obama's goal in 2009 "To lower health care cost, cut medical errors, and improve care, we'll computerize the nation's health records in five years, saving billions of dollars in health care costs and countless lives."



- First Weekly Address Jan. 24, 2009

- February 17, 2009 the American Reinvestment and Recovery Act (ARRA – Stimulus Bill) is signed into law
  - HITECH component of ARRA provides an incentive program to stimulate the adoption and use of HIT, especially EHR's
  - Dr. David Bluementhal appointed the new National Coordinator

# American Recovery & Reinvestment Act of 2009 (Stimulus Bill)

SM

- HR 1 -- 111<sup>th</sup> Congress
- \$787 Billion
- Highly partisan vote
- Healthcare gets \$147.7 Billion
  - \$87B for Medicaid
  - \$25B for support for extending COBRA
  - \$10B for NIH
  - \$19B directly for HIT





HITECH = Health Information Technology for Economic and Clinical Health

# Increasing public & government attention on Safety & Quality





# The Washington Post



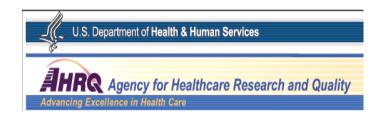


IHI.org

A resource from the Institute for Healthcare Improvement U.S. Department of Health & Human Services
HHS.gov

**Hospital Compare** 





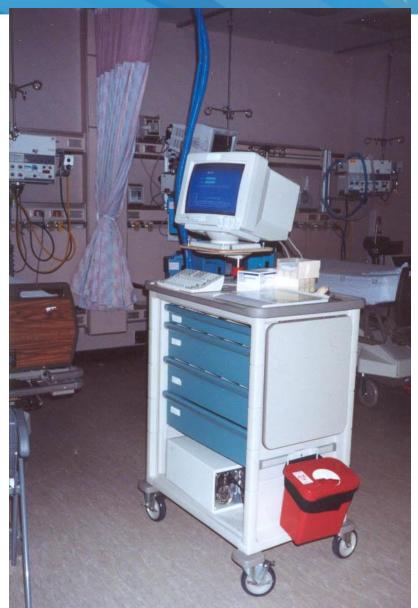
# The New York Times

THE WALL STREET JOURNAL.



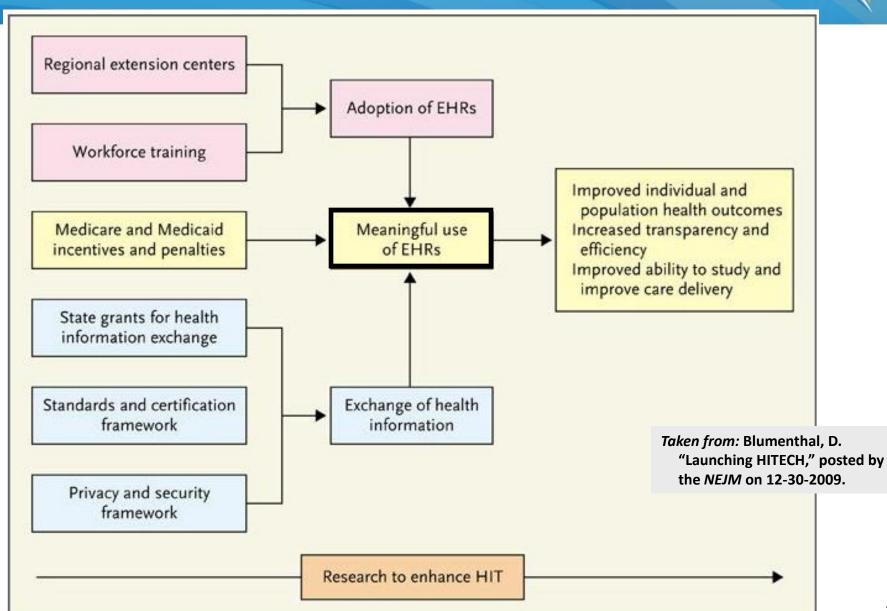
We've come a long way ...





### HITECH Framework for MU of EHRs





### HIT as the means, not the end

Dr. David Blumenthal, previous National Coordinator of HIT, emphasizes

"HIT is the means, but not the end. Getting an EHR up and running in health care is not the main objective behind the incentives provided by the federal government under ARRA. Improving health is. Promoting health care reform is."



- At the National HIPAA Summit in Washington, D.C. on September 16, 2009

# A Remarkable Journey





# 2012: The Year of Meaningful Use



# Health Information Technology from ONC

#### 2012: The Year of Meaningful Use

March 26, 2012, 5:00 pm / Dr. Farzad Mostashari / National Coordinator for Health Information Technology

Health IT plays a central role in building a 21st Century health care system—where care is safer, better coordinated, and patient-centered, where we pay for the *right* care, not just *more* care. Increasing the adoption and use of health IT is crucial, so we've set an ambitious goal for 2012: get 100,000 health care providers paid under the Medicare and Medicaid Electronic Health Record (EHR) Incentive Programs by year's end. For us to succeed, we need you—the states and our many other health IT partners—to join us in this effort.

Read Full Post | Comments (4) | • Share |

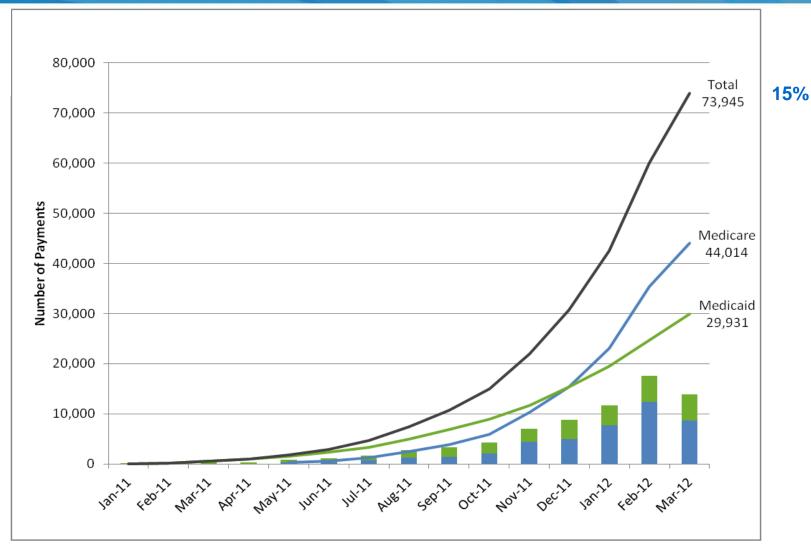


# Audience Response Question #1

# Number of EHR Incentive Payments Made to Eligible Professionals as of March 31, 2012







Note: Medicaid payments are for adopting, implementing, or upgrading EHR technology. Medicare payments are for the meaningful use of certified EHR technology.

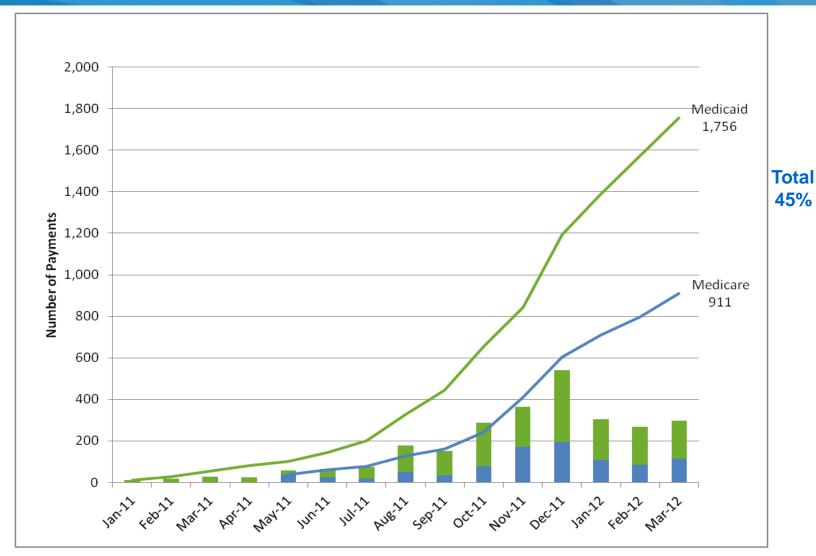


# Audience Response Question #2

# Number of EHR Incentive Payments Made to Eligible Hospitals as of March 31, 2012







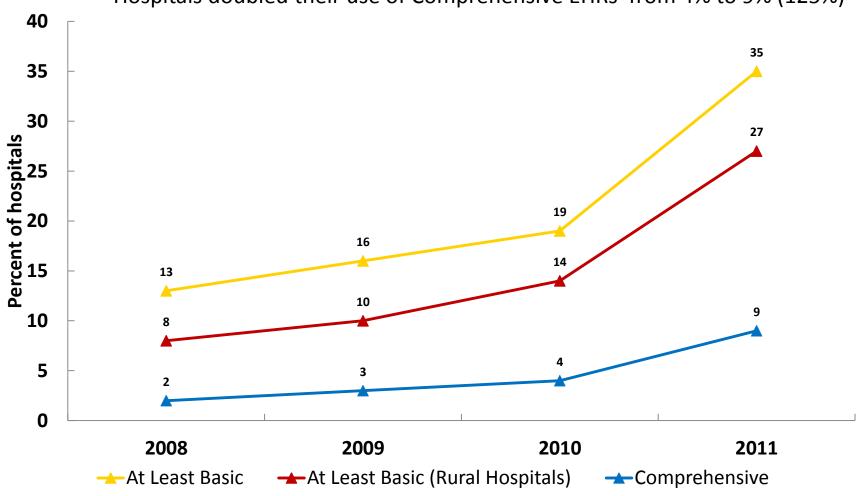
Note: Medicaid payments are for adopting, implementing, or upgrading EHR technology. Medicare payments are for the meaningful use of certified EHR technology. 566 hospitals have received payments under both Medicare and Medicaid. Source: CMS EHR Incentive Program

# 2011 AHA Survey Data



#### **Key points – in one year, from 2010 to 2011:**

- Hospitals increased their use of Basic EHRs from 19% to 35% (84%)
- Hospitals doubled their use of Comprehensive EHRs from 4% to 9% (125%)



## **Changes to HIMSS EMRAM**



#### United States EMR Adoption Model SM 2011 Q3 2011 Q4 Cumulative Capabilities 2011 Q1 & 2 Stage Complete EMR; CCD transactions to share data; Data 1.2% Stage 7 1.1% warehousing; Data continuity with ED, ambulatory, OP Physician documentation (structured templates), full CDSS (variance & compliance), full R-PACS Stage 6 4 4% 5 2% 28% 23% 8.4% Stage 5 Closed loop medication administration 7.1% Stage 4 13.2% CPOE, Clinical Decision Support (clinical protocols) 13.2% Nursing/clinical documentation (flow sheets), CDSS (error checking), PACS available outside Radiology Stage 3 46.1% 45% 44.9% CDR, Controlled Medical Vocabulary, CDS, may have Stage 2 12.6% 12.4% Document Imaging; HIE capable 27% 32% Ancillaries - Lab, Rad, Pharmacy - All Installed 5.9% 5.7% Stage 1 All Three Ancillaries Not Installed 9.6% 9.0% Stage 0

Data from the HIMSS Analytics™ Database © 2012

n=5,299 n=5,337

# **Update on Other ONC Initiatives**



- Regional Extension Centers 62 to support physician adoption
- Health Information Exchange 56 state programs
  - Standards & Certification interoperability specifications
  - Privacy and Security
- Beacon Communities 17 demonstration projects of EHR value
- > SHARP Research Projects 4 HIT adoption breakthrough advances
  - Security University of Illinois at Urbana
  - Patient-Centered Cognitive Support University of Texas
  - Application & Network Design Harvard
  - Secondary Use of EHR Data Mayo Clinic
- Workforce Training Programs to support HIT education
  - University Based Programs 9 universities Consumer eHealth
  - Community College Consortiums 5 regions
  - Curriculum Development & Competency Exam
- Consumer eHealth

# **Regional Extension Centers (RECs)**



Over <u>132,000 primary care providers</u> are working with a Regional Extension Center to achieve Meaningful Use

#### This includes

- Over 40% of all primary care providers in the nation
- Over half of all primary care providers working in rural locations
- Small providers are having successes at getting on EHR systems
- Working with 963 Critical Access Hospitals (CAHs) and 85 rural hospitals, all of whom have 25 beds or less

### **Health IT Resource Center**



Work with REC community and shares knowledge

HIE REC Resources

CCC SHARP

CCC SHARP

CCC COmmunities of Practice (CoPs)

Work with external communities and shares knowledge



National Learning Consortium HealthIT.gov



# State HIE Program





#### **FOCUS**

Give providers viable options to meet MU exchange requirements for Stage 1 and 2 MU

- E-prescribing
- Care summary exchange
- Lab results exchange
- Public health reporting
- Patient engagement



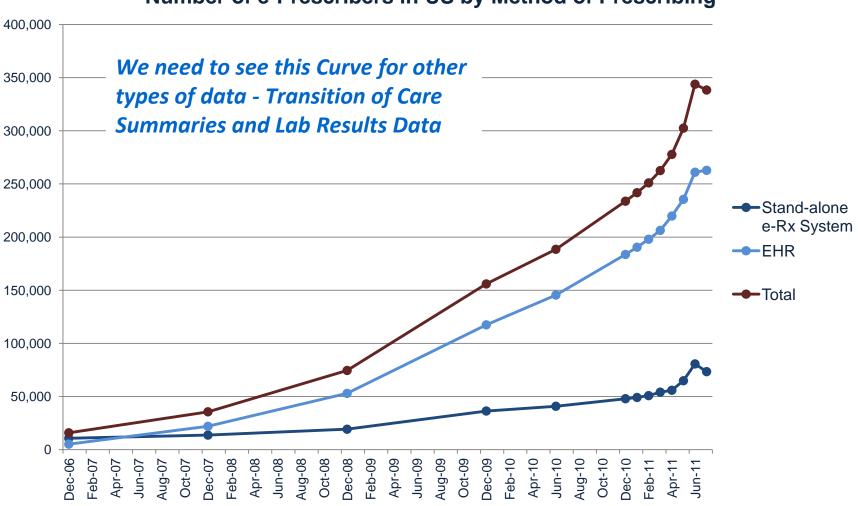
#### **APPROACH**

- Make rapid progress
- Build on existing assets and private sector investments
- Every state different, cannot take a cookie cutter approach
- Leverage full portfolio of national standards

# **Health Information Exchange (HIE)**



#### Number of e-Prescribers in US by Method of Prescribing



## **Beacon Community Aims**



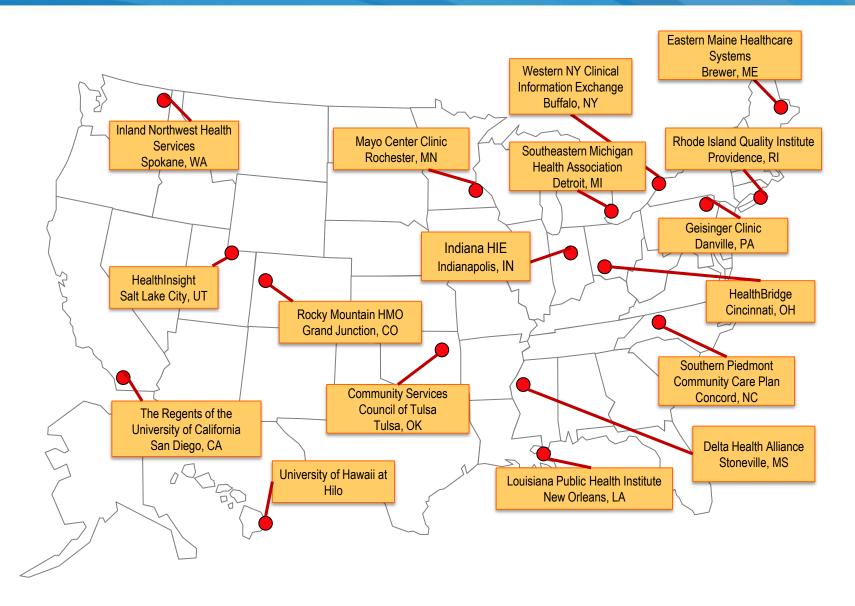
### 17 communities each funded ~\$12-15M over 3 yrs to...

- Build and strengthen health IT infrastructure and exchange capabilities - positioning each community to pursue a new level of sustainable health care quality and efficiency over the coming years.
- **Demonstrate improvement** in cost, quality, and population health translating investments in health IT in the short run to measureable improvements in the 3-part aim.
- **Test innovative technologies** accelerating evidence generation for new approaches in care delivery, performance measurement, technology integration and the like.



### **17 Beacon Communities**





# **One Beacon Story from San Diego**



LINK: <a href="http://www.sandiegobeacon.org/overview-video">http://www.sandiegobeacon.org/overview-video</a>

# SHARP – Strategic Health IT Advanced Research Projects





**Security of Health IT -** Innovations in security and privacy required to build public trust in health IT systems



Automated complex decisions around health record exchange, assuring regulation compliance



Developed techniques to analyze health records access logs to catch policy violations



**Patient-Centered Cognitive Support** 

 Innovations in health IT usability and clinical decision support



Piloted Rapid Usability
Assessment Protocol
for EHRs



Comparing usability across EHR systems via Usability Lab

# SHARP – Strategic Health IT Advanced Research Projects





Healthcare Applications – New health IT architectures enabling substitutable applications



Created **SMART platform** – a test-bed for the substitutable app development



SMART-enabled i2b2, a data analytics platform, and Indivo, a PHR



Secondary Use of EHR Data -

Enabling exchange through creating tools, services for large-scale data sharing



Conversion and normalization of lab messages & medication orders



Extraction of medication from narrative clinical documents

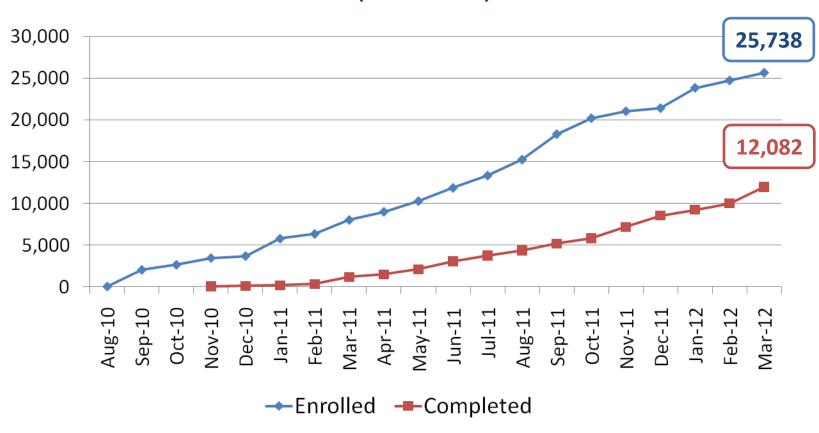


# Audience Response Question #3

# **Community College Consortia**Workforce Training

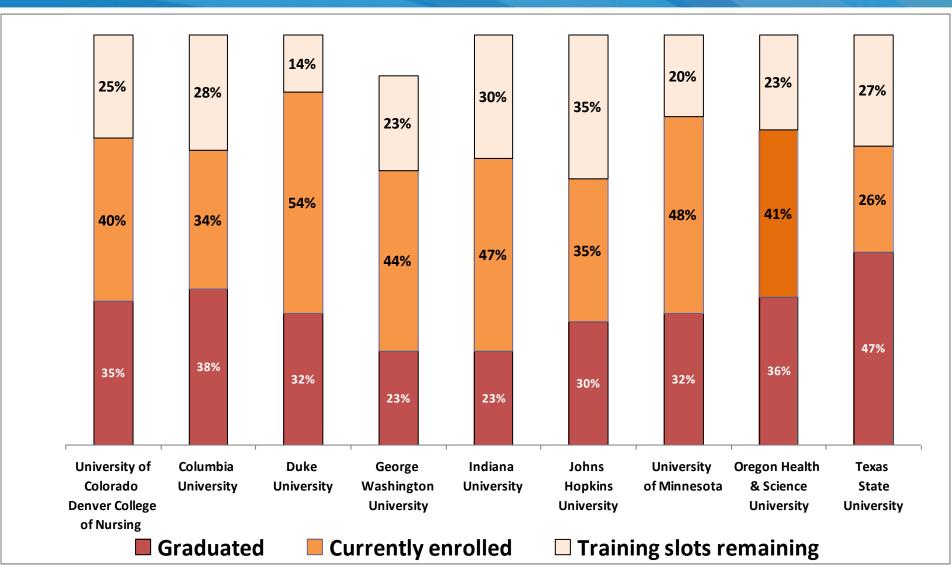


# Students Enrolled and Students Completed (Cumulative)



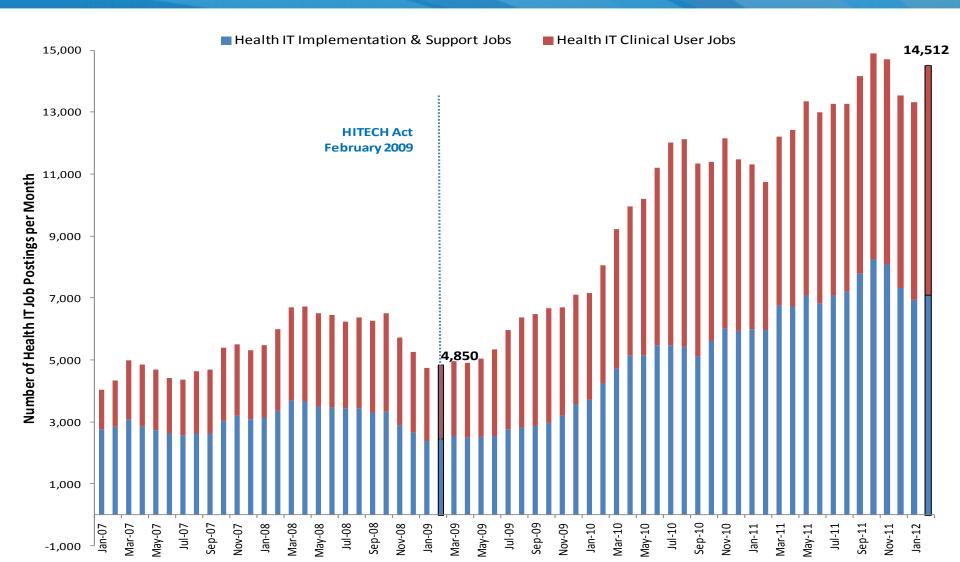
# University-Based Workforce Training as of 3/31/12: 571 graduates (34%)





# Online Job Postings Have Grown Substantially





# HealthIT.gov website (for providers)



#### I have the information I need at my fingertips with health IT

Find out how health IT can help you improve patient care, lower costs, and save time.

Learn More >







#### Take the First Step Toward EHR **Implementation**

Whether you're just starting to think about

#### Achieve Meaningful Use

Already have an EHR System? Learn about the meaningful use objectives that

#### Get Local Technical Help

The EHR adoption process can be overwhelming. But you don't have to do it

### HealthIT.gov website (for patients)



Office of the National Coordinator (ONC)

Blog

Campaign Toolkit

Contact Get Email Updates











Newsroom -

Multimedia

Search



Providers & Professionals

Patients & Families

Policy Researchers & Innovators

Basics of Health IT

E-Health

Benefits of Health IT

Protecting Your **Privacy & Security** 

Health IT Stories

Frequently Asked Questions

I beat cancer so I could dance with my daughter at her wedding."

Dave deBronkart. Stage IV Kidney Cancer Survivor

Learn More >





#### Benefits of Health IT

Over the past 20 years, our nation has undergone an extraordinary transformation due to information technology (IT). Until now, relatively



Connecting Children and Pregnant Women to Health Coverage and Information

The Centers for Medicare & Medicaid Services (CMS) is

The Future of Health Care: Electronic Health Records



### HealthIT.gov website (for informaticians)



Office of the National Coordinator (ONC)

Campaign Toolkit

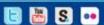
Contact

**Get Email Updates** 













Newsroom + Multimedia

Providers & Professionals >

Patients & Families

Policy Researchers & Innovators

Our launch of this section within HealthIT.gov is ongoing, and this landing page is temporary. Please keep checking back for updates and new information for Policymakers & Researchers.

# Stage 2 Meaningful Use

The U.S. Department of Health and Human Services (HHS) announced the release of proposed rules for meaningful use Stage 2.

Learn More



RECENT UPDATES

ONC Data Brief: Adoption of EHRs Increasing

COMMITTEE NEWS

Federal Advisory Committees (FACAs)



Health IT in the News

March 25, 2012 Better Information and Better Outcomes Through Health IT & ACC in Touch Blog

# Putting the "I" in Health IT Campaign





Office of the National Coordinator (ONC)

Newsroom

Blog















"I am the future of health care."

Putting the I in Health



Providers & Professionals

Patients & Families

Policy Researchers & Innovators

34







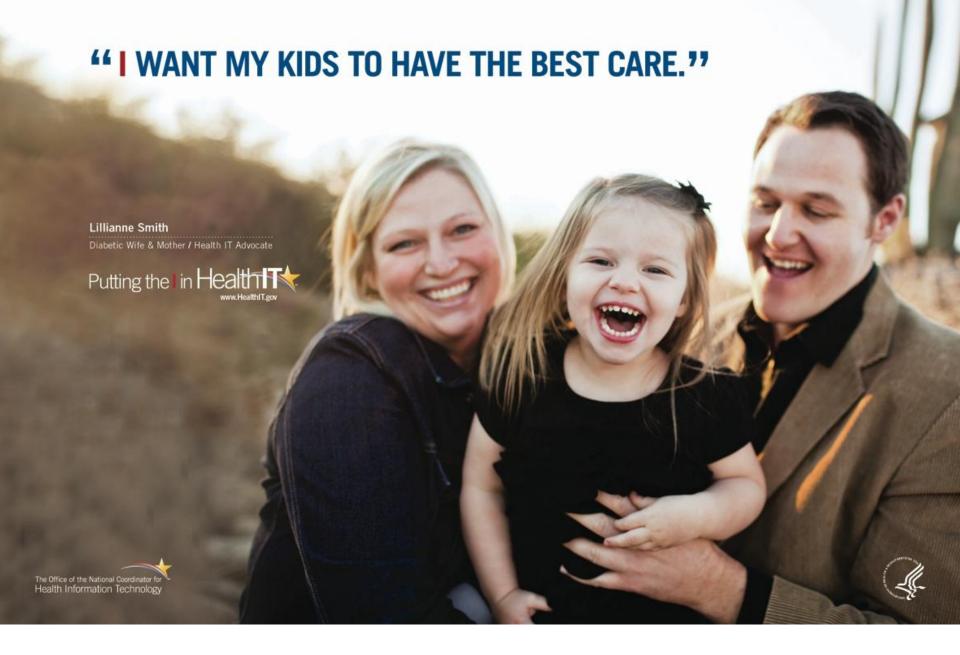
**ePatient Dave** 

Cancer Survivor and Proud Father



Nikolai "Koyla" Kirienko

Crohn's Disease Patient and Trailblazer



**Lillianne Smith** 

**Diabetes Patient and Loving Mother** 

## Consumer eHealth Pledge Program www.healthit.gov/pledge



250+ organizations have Pledged to provide access to personal health

information for 100 million (1/3) of Americans...





## **ANI Pledge to Support Consumer eHealth**





### Alliance for Nursing Informatics Pledge to Support the Consumer eHealth Program September 12, 2011

Bonnie Westra, PhD, RN, FAAN, ANI Co-chair (AMIA Representative) Judy Murphy, BSN, RN, FACMI, FHIMSS, ANI Co-Chair (HIMSS Representative)

The <u>Alliance for Nursing Informatics</u> (ANI) advances NI leadership, practice, education, policy and research through a unified voice of nursing informatics organizations. We transform health and health care through nursing informatics and innovation. ANI is a collaboration of organizations that represents more than 5,000 nurse informaticists and brings together 28 distinct nursing informatics groups globally. ANI crosses academia, practice, industry, and nursing specialty boundaries and works in collaboration with the nearly 3 million nurses in practice today. Nurses touch the lives of patients in every setting, estimated to be about 18 million patients annually.

In order to affectively achieve health outcome improvements nationts and families will

## **ANI Pledge on Facebook**





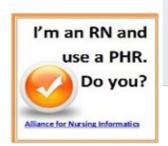




Nurses are the most-trusted health professionals and have a long history of patient advocacy. We expect nurses to have a significant impact on consumer participation in Health IT to increase use of Personal Health Records and Patient Portals from 10% today to over 25% in the next 2 years.

Explore our new Consumer Engagement tab

Take the ANI Pledge to use eHealth on Facebook now



### ANI Pledge to Support the Consumer eHealth Program

68 likes · 7 talking about this

#### Non-Profit Organization

ANI encourages you to start a PHR and post your experience. As nurses, we are in a unique position to effectively encourage patients to use PHRs and similar health IT tools to engage more fully in their health and health care

About P



Liked

Message

- **Investing in Innovation (i2)** 
  - ONC's Challenges and Prizes program spurring privatesector innovation and engaging developers to address health problems that touch every person in America:
    - Care Transitions
    - Cancer Research
    - Heart Disease
    - Population Health
    - Sexual Abuse
    - Disabilities
  - Over 100 new applications developed
  - Winners have received \$195,000 in priz
  - Over 25 new challenges planned



### Million Hearts – Provider Goals



## As a Health Care Provider

- TREAT high blood pressure and cholesterol in your patients.
- TREAT appropriate patients with Aspirin.
- ESTABALISH and DISCUSS with patients their specific goals for treatment and the most effective ways that they can help control their risk factors for heart disease and stroke.
- COACH your patients to develop heart-healthy habits, such as regular exercise and a diet rich in fresh fruits and vegetables, and stress reduction techniques. Provide tools to show their progress and access to team members to help them succeed.
- ASK your patients about their smoking status and provide cessation support and medication when appropriate.
- ASK about barriers to medication adherence and help find solutions.
- USE health information technology, such as electronic health records and decision support tools, to improve the delivery of care and control of the ABCS.

## ONC/Million Hearts/American Heart Association Beat Down Blood Pressure Video Challenge



April 6, 2012, 11:36 am

Erin Poetter



### Share Your Story and Enter to Win by May 2, 2012! Also Follow Our Twitter Handle (#HealthIT4UBP)

One in three adults in the United States has high blood pressure (a.k.a., "hypertension") – Do You? Many people who have high blood pressure don't know it, which is why it's often referred to as the "silent killer." High blood pressure damages the brain, heart, eyes, and kidneys while causing no symptoms. Fortunately, there are steps that each of us can take to prevent or manage high blood pressure, and technology can help!

### Beat Down Blood Pressure Video Contest

To raise awareness about this silent killer and crowd source inspirational stories about how people are using consumer e-health tools and other health IT to partner with their physician to manage this disease, the Office of the National Coordinator for Health Information Technology (ONC) in partnership with Million Hearts, an HHS initiative to prevent a million heart attacks and strokes in five years, and the American Heart Association announce announce the *Beat Down Blood Pressure Video Challenge* (#HealthIT4UBP).

This is the second in a series of 2012 health IT video contests through which members of the public are incentivized to create a short, but impactful video sharing how they use health IT or consumer e-health tools to manage high blood pressure. This contest features cash prizes for the best patient/consumer stories that demonstrate use of consumer e-health tools to:

- · Routinely monitor blood pressure,
- · Take medication as prescribed, and/or
- · Make lifestyle changes that reduce risks and enhance heart health.

## **Consumer Challenge**





## **Consumer Video Challenge Winners**



The Year I'll Lose 5% Body Fat by Sharon Terry

http://healthynewyear.challenge.gov/submissions/6359-2012-the-year-ill-lose-5-body-fat

1-Minute Funky Style Resolution Rap

http://healthynewyear.challenge.gov/submissions/6043-1-minute-resolution-funky-style



## Audience Response Question #4

## Health IT: Helping to Drive the 3-Part Aim



### **Better healthcare**



Improving patients' experience of care within the Institute of Medicine's 6 domains of quality: *Safety, Effectiveness, Patient-Centeredness, Timeliness, Efficiency,* and *Equity.* 

### **Better health**



Keeping patients well so they can do what they want to do. Increasing the overall health of populations: address behavioral risk factors; focus on preventive care.

### **Reduced costs**



Lowering the total cost of care while improving quality, resulting in reduced monthly expenditures for Medicare, Medicaid, and CHIP beneficiaries.













**Health Information Technology** 

## **Meaningful Use Building Blocks**



### Stage 3

- Promote improvements in quality, safety and efficiency
- Decision support for national high-priority conditions
- Patient access to self-management tools
- Access to comprehensive patient data
- Improving population health

### Stage 2

- Expand upon the Stage 1 criteria to encourage the use of health IT for continuous quality improvement at the point of care and the exchange of information in the most structured format possible
- Applying the criteria more broadly to both the inpatient and outpatient hospital settings

### Stage 1

- Electronically capture health information in a structured format
- Use captured information to communicate that information for care coordination
- Implement clinical decision support tools
- Report clinical quality measures and public health information

## "Meaningful Use of Meaningful Use"



### health care **Improved** Access to

Data utilized to

Patient self management

improve delivery

and outcomes

**Care coordination** 

**Evidenced based** medicine

> **Registries for** disease management

**Privacy & security** protections

population health

**Transform** 

**Enhanced access** and continuity

Data utilized to improve delivery and outcomes

Patient engaged, community resources

**Patient centered** care coordination

Team based care, case management

Registries to manage patient populations

**Privacy & security** protections

**Utilize technology** 

Care coordination

information

**Patient informed** 

Structured data utilized

**Privacy & security** protections

Stage 1 MU

**Basic EHR** 

functionality,

structured data

**Privacy & security** 

protections

Stage 2 MU

**PCMH** 3-Part Aim

ACO's "Stage 3 MU"

## **How Health IT helps**



- "Hard-wiring" evidence-based best practice
  - Order Sets
  - Care Plans
  - Clinical Decision Support (CDS)
  - Documentation Templates
  - Collection and Reporting of Clinical Quality Measures (CQM's)
  - Data aggregation for new knowledge generation
- Facilitating access to information during encounters, between encounters and across care venues
  - Collect once, use many times
  - Anytime, anywhere access to patient information
  - Easy access to clinical reference data
  - Health information exchange (HIE)
- Patient / Consumer involvement
  - Patient as partner Empowered
  - Participation in care Compliance with care

## Stay Connected. Communicate and Collaborate.

SM

- Browse the ONC website at: <u>HealthIT.gov</u>
   click the Facebook "Like" button to add us to your network
- Contact us at: <u>onc.request@hhs.gov</u>
- Subscribe, watch, and share:



@ONC HealthIT



http://www.youtube.com/user/HHSONC



Health IT and Electronic Health Records



http://www.scribd.com/HealthIT/



http://www.flickr.com/photos/healthit





Health IT Buzz Blog



Look at our past
See what we've done
Yet we've only just begun

We've broken new ground Set out new frontiers Yes, this is our year

This is our time
This is our place
Together we can innovate

Sharing ideas
With open minds
There's no other place of its kind

Working together
Tearing down walls
Shaping the future for all

# THE FUTURE IS NOW THIS IS OUR TIME.





Thank you!

For more information, contact: judy.murphy@hhs.gov



